



NOVUM LAW

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# GUIDE TO REHABILITATION

# Rehabilitation makes a real difference to injured people

From our years of experience of handling compensation claims, we have seen how early rehabilitation makes a huge difference to the lives of our clients. Our expert solicitors work with Case Managers, Client Liaison Teams, Support Groups and Carers to provide you with the care and rehabilitation you need.

Rehabilitation means different things to different people. For example, some people want to return to work while others want to be more independent around the house.

Whatever it means for you, you can rest assured that we will work to help you access the specialist care that you need at an early stage of your case. Whilst the NHS often does a great job, you do not always get all the rehabilitation that you need. At Novum Law, we can work with the compensator who is defending your claim to help get you interim payments to pay for private treatment. We talk to you to understand what it is you want and what you would like to achieve. This is important for you and your family. Rehabilitation works best with your support and in support of your loved ones, so we take the time to make sure that you are happy with the programme and the level of support it offers.

Once we understand what you want to get out of the rehabilitation programme, treatment can be planned. This may mean that you are referred to a specialist case manager who will assess your needs.

“They are supremely professional with excellent people skills - just what we needed at a particularly difficult time.”

Client

# The 2007 Rehabilitation Code

The 2007 Rehabilitation Code provides a framework for your solicitor and the compensator to work together. The objective is to ensure that you receive the rehabilitation treatment that you need to restore your quality of life and earning capacity as soon as possible. The important features of the Code are as follows:

- You are put at the centre of the process.
- The solicitor and compensator work on a collaborative basis to address your needs from early notification of the claim through to exchange of information.
- The need for rehabilitation is addressed as a priority and sometimes before there has been any agreement on liability.
- Your rehabilitation needs are independently assessed by those who have appropriate qualifications, skills and experience.

“They listened to me and went through the extent of what I’d been through, and that began the process of trying to understand what was wrong, and of what would be beneficial to me. In the beginning I couldn’t understand what was happening to me, I couldn’t comprehend the emotional and psychological element of the accident. Without Novum I wouldn’t have got the treatment I needed.”

**Client**

For more information visit [www.novumlaw.com](http://www.novumlaw.com) or call us on 0800 884 0777